



## Password Reset for Parents

Because we take the security of your accounts and data seriously, we have followed industry best practices and enforced a password reset for all user accounts in the WisePay platform.

Click the "[Forgotten Password?](#)" link and enter your email address as requested. You will shortly receive an email allowing you to set a new password.

WisePay

Welcome to our Online Payment Area

COOKIES : By logging in, you accept that cookies will be used during your visit to WisePay. [Further information >](#)

Username / Email

Password

[Sign in](#)

[Create an Account](#) [Forgotten Password ?](#)

If a parent attempts to log in will be notified their password has been reset and prompted to follow the "[Reset Password](#)" link:

WisePay

Welcome to our Online Payment Area

[Home](#)

System Notification - 06 October 2020 : 22:25:22

Error Code (6)	Login Failure
Location	Login Panel
Description	The password for this account has been reset - please use the forgot password feature to send a reset code.
Action	Click on the link below to set your password.

[Reset Password](#)

When the password reset email is received, follow the link and choose a new password.

We have implemented additional requirements for new passwords and have provided a password strength indicator to help users choose a strong password.

As always we recommend choosing a password unique to WisePay and using password management software to keep credentials secure.